



April 30, 2020

Dear SurgCenter Northeast Patients,

We sincerely hope that you and your family are staying safe and healthy during the COVID-19 pandemic. This has been a challenging and unprecedented time for our community, health care providers, healthcare system and nation at large. As a trusted health care facility, it is our goal to support you during this time.

We have taken a thoughtful approach to every decision regarding how to safely reopen our facility for elective surgical cases. Our priority is the safety of our patients, physicians, employees and community. As part of our reopening plan, we will be implementing the following of safety measures:

- Guidelines from the CDC, CMS, Joint Commission and FSASC;
- Personal Protective Equipment and universal masks will be use of team members, patients and visitors;
- Pre-screening of patients prior to date of the procedure via telephone.
- Temperature checks and protocols for all individuals (visitors/patients/staff) entering our facility.
- Maintaining appropriate social distancing in surgical and public spaces.
- Limiting visitation and traffic through the facility.

We thank you for your cooperation as we safely re-open the facility to elective procedures. The staff of SurgCenter Northeast look forward to continuing to provide safe, high quality care to our patients and community.

Sincerely,

A handwritten signature in black ink that reads "Stephany B. Smith". The signature is written in a cursive style with a large, looped initial "S".

Stephany Smith

Administrator